

August 2017

Info Burst

Welsh Ambulance Services News

Do you live in or near Swansea? **Come and meet your Ambulance Service Event** on the 28th September 1-3pm at the Mercure Hotel, Phoenix Way, Swansea.

To find out more or to book your place please contact 01792 311773 or email peci.team@wales.nhs.uk

Click [here](#) to see our film '**We are still listening**', and find out about our engagement work with different communities. Listen to what different groups and communities are saying about our services.

The future of the Ambulance Service. What will the Welsh Ambulance Service of the future look like? – Click [here](#) to comment on our Long Term Strategy for the service.

Read our **Patient Experience & Community Involvement** report from April to June 2017. Click [here](#) to find out about all of the work we have done with different communities.

Concerns raised at ITV Wales regarding Welsh Ambulance Service call categorisation – link [here](#). See our Director of Operations Richard Lee give a live studio interview to set the record straight regarding these claims, which you can watch in full [here](#).

Paramedics in Wales are getting a pay rise. Click [here](#) to read more.

We would welcome your comments on our **Draft Dementia Plan**. Please click [here](#) to view our Plan and instructions for how to fill in and return to us.

Social Media

Keep up to date with everything the Welsh Ambulance Service is up to! You can follow the Welsh Ambulance Service's Patient Experience and Community Involvement Team on Twitter. We now have over 3,000 followers! Help us to reach 4000 by clicking [HERE](#) to view our profile page and follow us @WelshAmbPIH Thank you!

NHS Wales News

Welsh Government Consultation

The Welsh Government is now consulting on **Services fit for the future**, you can have your say [HERE](#) on proposals to:

- strengthen leadership in NHS organisations
- introduce new duties of quality and openness
- strengthen the voice of citizens in the way health and social care is planned and provided
- design a clearer process for service change plans
- improve the legal framework for the inspection and regulation of health services
- establish a new independent body for patient voice and regulation and inspection.

Other news

Missing Voices: You and Politics

The Electoral Reform Society's Missing Voices project was launched on 10th July. The project aims to have an honest conversation about voting and how people across Wales feel about politics. It will also examine the recent increase in political engagement and ask how we can sustain that. While we want to talk to as many people as possible in the country we will be specifically looking to engage with people who don't vote (or vote sporadically) and hear their stories.

The survey is here - <https://www.surveymonkey.co.uk/r/missingvoices>

Are you interested in research about primary care and emergency care? Would you like to work with researchers in Wales to plan and carry out research on these topics?

We are recruiting patients, carers and members of the public to be involved in research carried out by members of PRIME Centre Wales, the research centre which develops and undertakes research about primary and emergency care services. These are the health services you receive from your local health centre, at home or when you call 999.

We are looking for people with different backgrounds and experiences to reflect the diverse perspectives of people who live in Wales. We are setting up a group to advise us, work with us and be involved in research proposals and projects. We will offer an honorarium to acknowledge your commitment and reimburse expenses you incur by being involved. We can also provide a mentor to give support and advice to anyone who has not been involved in research before. If you are interested please contact Dr Bridie Evans, Research Officer, Swansea University Medical School

Phone: 01792 295888

Email: b.a.evans@swansea.ac.uk

Disability Wales Annual Conference and AGM – takes place on 19 October 2017 at the Orbit Centre, Merthyr Tydfil. Guest Speakers include: Cabinet Secretary for Communities and Children Carl Sergeant AM. For more information and to book your place please email info@disabilitywales.org

Looking Ahead

October: Black History Month: [HERE](#)
10th September is Suicide Prevention Day: [HERE](#)