



CHC

In Focus

YOUR LOCAL 'NHS WATCHDOG' PROVIDING PATIENTS WITH A VOICE IN CARDIFF AND THE VALE OF GLAMORGAN



Stephen Allen
Chief Officer

Welcome

Welcome to the first edition of 2016 in what promises to be a very busy and challenging year. We need your help in ensuring the public and patients are provided with good quality services in all areas of the NHS. If you wish to share any experiences, please do not hesitate to contact us.

CHC Member Recruitment

The Cardiff and Vale of Glamorgan CHC is under great pressure. Currently we have 9 vacancies with at least 23 people interested in joining the CHC. However, the recruitment process can only be undertaken through three routes, Public Appointments, Local Authority nominations (of which we have 5 vacancies from 6 positions) and finally through the County Voluntary Councils where we have had one vacancy for some time. This situation is now becoming serious as we only have 15 full voting members whereas we should have 24, with a small number of co-opted members. The work-load for the remaining volunteer members is extremely high and we wish to acknowledge their continued support in these difficult circumstances. The CHC has raised its concerns formally with the Board of CHCs in Wales and Welsh Government and are currently awaiting a response.

Monitoring YOUR NHS Services

Children's Centre
St. David's Hospital
12.02.16 at 9.30am

B4 - University Hospital of Wales
18.02.16 at 11.00am

Ty Llidiard – Child and Adolescent Mental Health Services
Princess of Wales Hospital (joint CHC visit)
16.03.16 at 5.30pm

Lansdowne Unit
St David's Hospital
29.03.16 at 11.00am

Contact the CHC office if you have any comments regarding these services (details overleaf).

Health Watch Group

Are you interested in joining? We provide a variety of speakers from the Health Service; give members of the group an opportunity to question NHS representatives on service provision. We even throw in a hot drink and biscuit.

Next meeting: **15.03.15 at 6.30pm** in the Turnbull Day Room, St. David's Hospital

Presentations:

1. Maria Battle, Chair, Cardiff and Vale UHB
2. Carl James – Transforming Cancer Services - Velindre

To register your interest, please contact the CHC office (details overleaf).



**Other Current Hot Topics:
Child and Adolescent Mental Health Services (CAMHS):**

The Community Health Council will be undertaking a visit to Ty Llidiard Inpatient services at the Princess of Wales Hospital in March.

If you have a young person awaiting a placement at this unit who is being treated on a Children's Ward at UHW, we would like to hear your views, as we are monitoring waiting times for this service, across Wales.

You may contact us via the contact details at the bottom of the page

CHC Advocacy Service

Raising a concern or giving a compliment in the NHS is not always easy, who do you speak to?

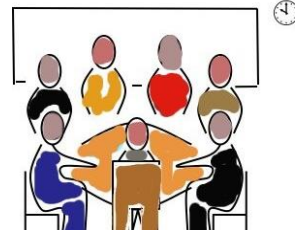
The CHC provides a free and independent client-led advocacy service that covers all aspects of NHS treatment and care. We offer a flexible approach to meet the needs of our clients.

The level of support is tailored to the individuals' requirements and is provided in a friendly, confidential and professional manner, encouraging the NHS to learn from patients' experiences and to make improvements where necessary.

If you have any health care concerns you wish us to support you with, please feel free to contact us on 02920 377407 or Email the Advocacy Team. Please note that we operate an appointment only system.

CAVOG.Advocacy@waleschc.org.uk

Notice of CHC Council Meetings



The CHC hold bi-monthly meetings which are open to the public. If you wish to attend, please contact us using the details at the bottom of the page:

14th March 2016
Committee Room 1, County Hall, Atlantic Wharf at 6.30pm.

9th May 2016
Committee Room 1, County Hall, Atlantic Wharf at 6.30pm.

Modernisation of Non-Emergency Transport Services

The CHC welcomes the announcement from Welsh Government that Non-Emergency Transport Services will be enhanced, and operating hours extended, in order to reduce pressures on the 999 emergency ambulance service.

The Welsh Ambulance Service NHS Trust will be commissioning non-emergency patient transport service for Health Boards from April 2016 and enhanced services for oncology and renal patients by September 2017.

Changes which will be put in place by March 2017, including the extension of the service between 6am and 8pm Monday to Friday and improving the discharge of patients from unscheduled care services.

The CHC is actively involved in this process, which will inevitably be of benefit to patients.

Website: www.communityhealthcouncils.org.uk/cardiffandvale

Address: Third Floor
Park House
Greyfriars Road
Cardiff
CF10 3AF

Telephone: 02920 377407

Email: CAVOG.chiefofficer@waleschc.org.uk



www.facebook.com/cavog.chc



www.twitter.com/cavogchc